

# The hidden costs of employee problems



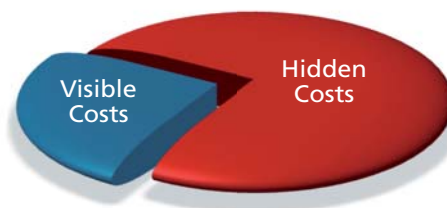
## The hidden costs to small business for managers and employees:

When people are distressed, they bring their problems to work ... or take time off. Sharing their problems in the workplace causes costly, if not potentially dangerous distractions, reduced morale and lost productivity.

Managers in small businesses often struggle alone to deal with these complex, time consuming staff problems.

Our **Manager Support Service and Employee Assistance Program** help small businesses save lost time and productivity.

Our psychologists are trained to assist managers and employees resolve workplace issues in a confidential and efficient manner. **Call us now!**



## The visible costs when problems are not resolved, or escalate into workplace conflict

- Workplace bullying/ staff turnover
- Lost productivity
- Equal Opportunity Employment costs
- Workers' compensation costs

## The hidden costs if issues are not resolved

- Draining of management time and energy
- Lost productivity
- Low morale
- Recruiting and training new employees
- Absenteeism
- Lateness
- Absent-mindedness

Manager Support Service and  
Employee Assistance Program

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**psychology melbourne**  
centre for personal change and well-being

## Can you afford NOT to have an EAP?

An effective **Employee Assistance Program** lifts workplace morale, reduces absenteeism and other hidden costs and increases productivity.

**For more information, please call us on 9682 4000, email us at [office@psychologymelbourne.com.au](mailto:office@psychologymelbourne.com.au) or visit our website**